



Response from Wiltshire People 1st to WC Public Consultation

Public Convenience Survey – Easy Read Summary

Produced by
Wiltshire People 1st

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Have Your Say - Consultation on Public Conveniences

Background:

The Council currently pays for all of the toilets that are open to the public, across the county. However, in order to make savings they are looking at services they don't have to provide, like public toilets, where they can cut costs. This was an online survey.

How did we do this work?



Wiltshire People First made this survey into easy read to find out what our members thought.



People were given support if needed to fill in the questionnaire.

Summary of Findings



17 people took part in the survey.



All 17 had Learning Difficulties
5 also had mobility difficulties
1 visual impairment



People were asked to prioritise the following Council suggestions (they could tick several answers):

Listed below in order of importance or largest response:



About half of the people said the council should give a small amount of money to encourage local shops and businesses to open their toilets up to anyone who needs to use them



Parish Council

Just under half said to transfer them to local Parish, Town and City Councils to run if they will pay for them



A third of the people who answered said that public toilets should remain as Council properties but could be run by the local community - community groups or a group of organisations that are prepared to do this, with some funding from WC.



A very small amount of people said to keep as many open as possible with private sponsors running them. (they will probably charge for this and people did not want this)

People were asked which of the following would help them to find where the toilets were located:



Nearly all of the people said that signs in windows to say you can use the toilet in that business, would be helpful. For example in shop windows.



Over half said better signs outside public buildings where you can use the toilet would be helpful.



Very few said an interactive map for your phone or computer would help.

(PWLD are often unable to read/understand screens or do not have smart phones)

If the community toilet scheme happens where shops, businesses or other public buildings let you use their toilets and they have signs to say you can use them, people were asked to agree or disagree with the following:

			
	Agree	Disagree	Don't know
Make more people visit our towns?	4	11	1
Be better than the public toilets are now	10	0	2
Be less vandalism and graffiti	17	0	0
The businesses should have some money to help them	13	0	1
Be much nicer toilets	12	1	1
The businesses would get more customers	14	2	0



Other comments;

Council Must provide Accessible toilets for disabled people

Toilets might be cleaner if looked after locally

New toilets should be built and open at night.

Sometimes there is a long distance between toilets. Some people need toilets close by particularly if they are older

Toilets need to be accessible with no stairs and ramps for wheelchairs

Toilets should have CCTV cameras to avoid graffiti or vandalism and keep safe

Doors should be easier to lock and unlock

Better signposting needed

More toilets should be available

Toilets should be well looked after with loo roll cleaned regularly.

This response to the Council survey was written by Wiltshire People 1st after consulting with its members.

If you have any questions about this report or need it in other formats please contact admin@wiltshirepeople1st.org.uk or Telephone: 01380 879100

